



OWEHLANGU  
T R A D I N G

# COMPANY PROFILE

*ACCORDS UTMOST IMPORTANCE TO QUALITY*

Quality service to the target market by  
exceeding service delivery

# INTRODUCTION



***When opportunity  
meets preparation,  
The offspring is  
called luck”***



One member, Mzamo Ngwazi established Owehlangu Trading in 2010 this is 100% black owned company, which has the PDI status, our principal business is providing a professional Construction and general services in South Africa.

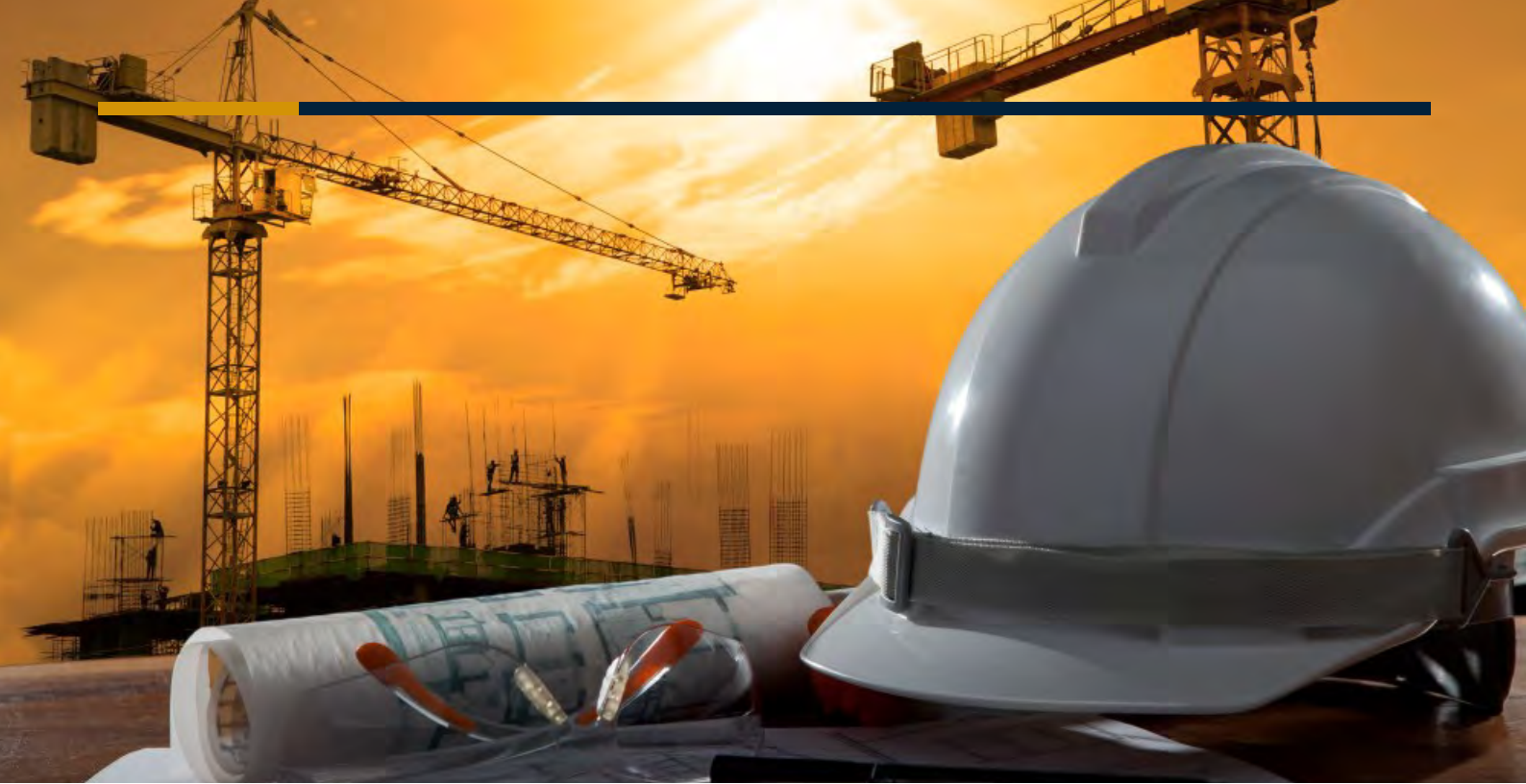
As SME Company, we are currently looking forwards to work with established companies in this sector. We welcome any input from individuals or groups whose contributions will enhance our Endeavour to positively contribute to the gross domestic, industrial and commercial product.

# MANAGEMENT **POLICY**

- Mzamo Ngwazi believes in an open door policy and is personally involved with each project. Such a “hands on” approach ensures that good relations are maintained between our clients and the company at all times.
- The director and management are committed to operate every aspect of the business to those standards that offer the highest possible quality of service to all clients.
- This is supported by a progressive management style that encourages the Quality culture throughout the Company
- All personnel have been made aware of the management commitment to delivering quality in general and are encouraged to demonstrate their own support to any related initiative by continuous active participation.
- Owehlangu Trading accords utmost importance to quality and takes pride in the high quality of services.
- The company maintains a rigorous quality control programme that includes continuous awareness, communication and implementation.

The quality review process of the company begins from the outset and continues until the work is completed. Quality Assurance Reviews and Audits are meticulously documented through a comprehensive report system in conjunction with the client





## **MISSION** STATEMENT

Owehlangu Trading a leader in providing value-added Professional Construction and General Services to our customers by creating a successful partnership with them throughout the services process. Our pledge is to establish lasting relationships with our customers by exceeding their expectations and gaining their trust through exceptional performance by every member of the Owehlangu Trading team.

## **VISION**

Owehlangu Trading Projects and Service is not just a professional Construction company. We are a dedicated team striving to bring growth to our community, helping to maintain existing companies and assist our clients in making their dreams become a reality.

## **OUR QUALITY** OBJECTIVES

- To make sure we specifically understand each customer's needs before we start delivery
- To upgrade the technology we use and knowledge of all personnel through training
- To constantly provide cutting edge knowledge and information as per client's requirements, acceptable national and international standards
- Achieving customer satisfaction through the combined efforts of planning, resource management, and delivery of services and feedback from our clients.

# TEAMWORK.

We recognize our primary asset is people. To be successful, Owehlangu Trading must be a rewarding place to work. We provide opportunity and encouragement to help our people reach their potential. We work with our clients as a team. Mutual respect provides the foundation for our success.

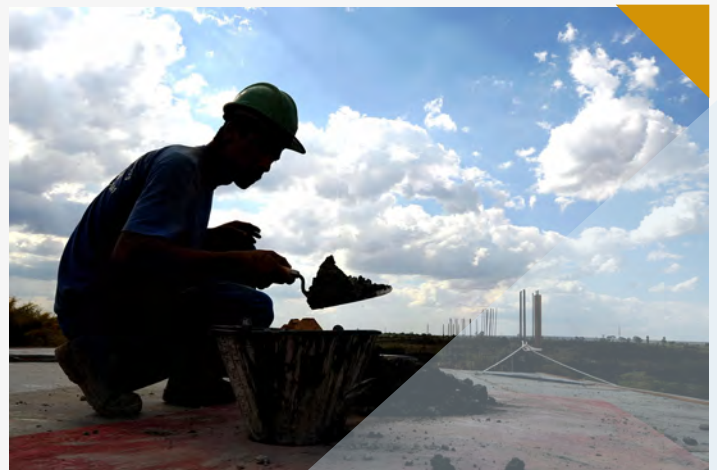


# INTEGRITY.

We remain true to our founding values of quality, honesty and hard work. We have the highest ethical standards in the industry. We “do the right thing.” Owehlangu Trading a business based on trust. Owehlangu Trading is consistently associated with the high standards of service, quality, personal attention to clients, and integrity. Because of this reputation the company has the privilege of leading some of the highest profile, often one-of-a-kind, projects in the world.

# COMMITMENT.

We are proactive in finding solutions for our clients that best achieve their goals. Lasting relationships are the lifeblood of our business. We want the client to feel that our staffs are even more committed to the effort than their own staff...that's what distinguishes us. Personal attention to our clients as individuals...caring about them as individuals.



# STRATEGY

The company will achieve its mission through contracts with client that is Short-term, medium term and long term. The company shall initiate interventions, respond to requests and or enter into partnerships. Since we have 24 hours access to our business emergencies are also attended attentively.



# EMPOWERMENT

One of our focuses as a company is to empower the previously disadvantaged individuals by giving them an opportunity to acquire experience and develop their skills through our business so they can ultimately reach their fullest potential.

We do believe in equal opportunities, hence, we give opportunities to both male and female so as to not only build them, but share different skills and expertise to further grow the business. Currently we offer skilled and semi-skilled employees an opportunity to do their on the job training in our business since we engage in a process to nurture young talent.



# OUR PEOPLE

Our people are crucial in the delivery of our services and solution to our clients. In order to ensure that everyone is equipped with the right skill, knowledge and attitude, a comprehensive training programme is put in place to constantly upgrade our people in all relevant areas.

Owehlangu trading firmly believes in providing the right training and practical knowledge to its people, in order for them to execute their duties. Our aim is to stay relevant to the ever-changing market place and client's requirements.

# MOTIVATION

Through the utilization of the expertise and hands on experience of the staff employed by Owehlangu Trading we aim to provide a service that is both useful and a return on investment to all clients. The company is also committed to the development of its staff through skills development and training within the company. Furthermore, we are also in compliance and safety act, labour relations act.

# WE ARE DEDICATED TO

- Offer a quality service to the target market by exceeding service delivery.
- Create and maintain stable employment for our previously disadvantaged communities.
- To provide value added service to our clients and suppliers.
- To be professionals at all times in our business dealing with clients and suppliers.
- To earn reasonable profits to sustain the business.



# TARGET MARKET

- Corporate Clients
- Public Sector
- Private Sector
- Non-governmental organization
- Individual clients

# WHAT MAKES **US DIFFERENT?**

- Professional supply and services knowledge
- Dedication to work completion on schedule time
- Business professionalism
- Competitive prices

## SERVICES **OFFERED**

We specialize in the following:

Professional Construction and general services to Domestic, Commercial & Industrial

- General Building Construction
- Civil Construction
- Renovation
- Plumbing
- General Supply

## EQUIPMENT & **LOOSE TOOLS**

- Training materials
- Electrical tools
- Safety equipment's
- Step ladders
- Cutting machine
- compressors
- Vehicles
- Loose tools, Spades, wheelbarrows etc.





# MANAGEMENT **STRUCTURE**

Mr Mzamo L Ngwazi is member of Owehlangu Trading and He also involved in the day to day management activities of the business.

- Recruiting Field Staff
- Financing of projects
- Handling administration work
- Devising marketing strategies
- Marketing the business to new existing clients
- Clients liaison

# PERSONNEL **STRUCTURE**

- Labour staff
- Skilled stuff

Our skilled employees area are all form the previously disadvantages communities from the republic of South Africa

# QUALITY **POLICY**



At Owehlangu Trading the management team has created a system for receiving, recording, analysing, forecasting and taking corrective actions on all non-conformities/complaints pointed out by customers. Customer complaints are entertained through corrective and prevention action. The company is also committed to provide a complete range of training required by its employees to perform their assigned responsibilities. This includes orientation training; job/equipment related training, managerial, quality system training.

# HEALTH & SAFETY

Owehlangu Trading key strategic objective is the achievement of "zero harm" at our working site. A Site Foreman and management will ensure that safety is not compromised in any circumstances by taking responsibility for employee safety, leading by example, encouraging positive safety behaviour and discouraging negative behaviour.

Site Foremen will apply a policy of zero tolerance to non-compliance with safety standards.

The company will seek to undergo regular Safety Audits of occupational and non-occupational diseases are referred to external facilities.

The manpower Owehlangu Trading is its most valuable resource.

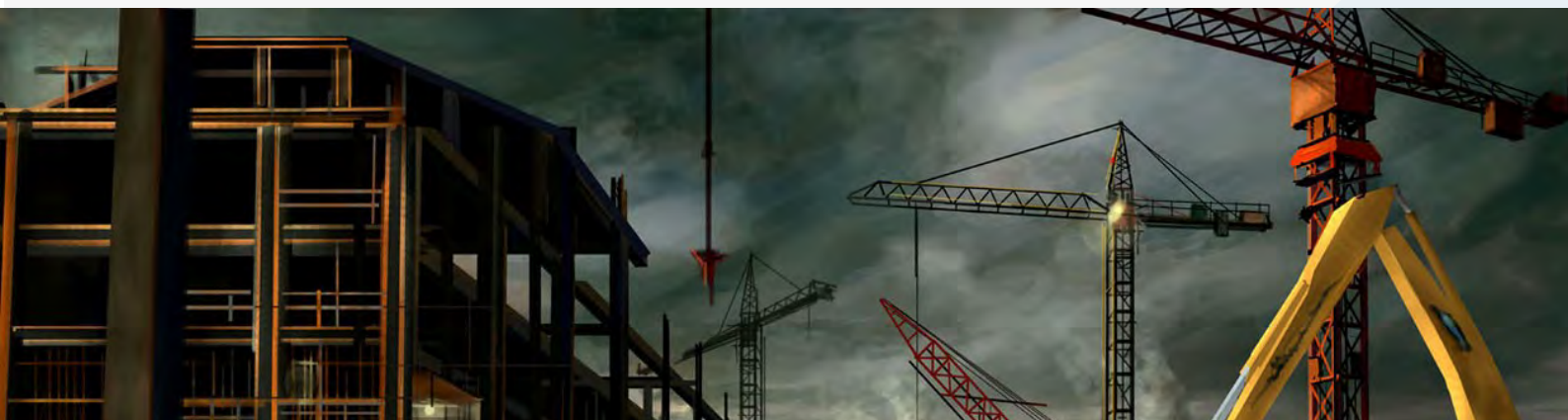
To ensure a safe workplace of Owehlangu Trading staff and also to protect clients' investment and facilities, the company has introduced a strong health and safety culture driven by a goal to achieve "zero accidents" and "zero man-hours lost".

The safety culture has been instilled in all employees of Owehlangu Trading with the conviction that every accident is preventable.

The company fully acknowledges that by complying with stringent Health, Safety and Environment (HSE) procedures, zero accidents can be accomplished.

## **SOME OF OUR HSE PROCEDURES ARE.**

- Use of full range of Personal Protective Equipment (PPE)
- Use of Safe Tools & Equipment
- Trained & competent staff
- Regular on-site safety audits
- Zero accidents and zero man hours lost.



# RECENT PROJECTS

DEPARTMENT	SERVICE DESCRIPTION	CONTACT PERSON/CONTACT NUMBER	Date Completed
National Department of Public Works	Repair and Replacing the Leaking Roof	P.N Ngidi 031 314 7210	29/05/2014
National Department of Public Works	Repair to Burst Underground Water Pipe	P.N Ngidi 031 314 7210	14/01/2014
National Department of Public Works	Replace Septic tank pump not working, tank overflowing	P Tarnowski 031 314 7000	28/03/2014
National Department of Public Works	Repair To 3x Septic Tank	S.W Mabaso 031 314 7006	13/04/2015
National Department of Public Works	Replace 22 X Toilet Faulty Flush Masters	P.N Ngidi 031 314 7210	24/11/2014
Ilembe Group	Rehabilitation of VIP Toilet	M Mzimela 031 573 1131	13/03/2017
Afrocon Construction (PTY) LTD)	Construction of Sidewalks @ Isandlwana Road	QL Majozi 031 705 4490	07/08/2017
Department of Transport	Re aligning of the water pipe line from km 0 to km 3+500 km	N Buthelezi 031 324 2200	12/04/2019

# RECENT PROJECTS

All the above is created from passion, our purpose is to ensure that we fulfill the vision we have into a profit making reality. With such planning and implementing our plan, acquire new methods of painting, plastering, and financial assistance. We are looking forward to see difference and business growing doubled from year after year, and adding value in our economy and in this ever growing industry starting from this province of KwaZulu Natal. We want to come up with new ideas in construction industry, and to make an important contribution in our country's economy, alleviate poverty and create job opportunities.

To work together with different organizations for the benefit of South African community

## COMPANY DATA.

Registration no. : 2010/061530/23  
VAT Ref no : 4330284946  
CIDB Grading : (2GB, 2CE 2SO& SH) PE (CRS-268997)  
NHBRC : 3000247023  
COIDA no. : 990001130161  
Registered name : Owehlangu Trading  
Trading name : Owehlangu  
Experience : 9 years' experience in the construction industry and Cleaning Services

# COMPANY DETAILS

Trading Name : Owehlangu Trading  
Registration No. : 2010/061530/23  
Enterprise Type : Close Corporation  
Vat No : 4330284946  
Income Tax No : 9133369182  
CSD : MAAA0141955  
Bee Status : Level 1  
Bee Recognition : 135%

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Contact No : 072 553 5986



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